



Winchester
District
Memorial
Hospital

Annual General Meeting June 23, 2026

Compassionate Excellence



Our Commitment

- We are here to care for our patients with compassion – close to home and with our partners.
- We pursue excellence in all we do.
- We are one team. We value respect, accountability, innovation and learning.



Compassionate Excellence

Our People!

- **900+** strong:
 - Staff
 - Physicians
 - Midwives
 - Volunteers
 - Students

Fully Staffed!



Caring for our Community

- **93,000+** Patient Visits
- **Patient Satisfaction**
88% - 98%
- **Accreditation**
 - Exemplary Standing
 - 99.2% of 1,600 standards met



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Caring for our Community

New Services

- Neurology
- Pediatric Surgery
- Ophthalmology

Celebrating Diversity

- Creating a cultural and diverse safe space for all



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Leading the Way

Research

Clinical trials:

- Atherosclerosis
- Heart Failure
- Chronic Obstructive Pulmonary Disease (COPD)
- Asthma
- Obesity



Family Medicine Residency Program

- 2 residents in 2012 → 10 in 2026

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We are Efficient

- Smallest administration of all 64 small hospitals in Ontario
- Meet or exceed most government clinical benchmarks/ targets
- Length of stay – Third-best of all 145 Ontario hospitals

Looking Ahead

- Financial situation
- Nurse practitioner in ER
- Artificial Intelligence
- MRI



2026-2031 Strategic Plan

Exceptional Care and Better Access

- Expand services to meet the evolving needs of our community
- Focus on wait times
- Support patient and family experiences
- Maintain high standards of quality, safety and reliability

Our People – A Great Place to Work

- Foster a positive workplace
- Strengthen teamwork across the hospital
- Support personal growth and career development
- Improve communication and engagement
- Support health, safety, and wellness in our workplace

Working Together for Better Care

- Make care easier to navigate
- Support care outside the hospital
- Strengthen partnerships
- Collaborate on creative solutions to deliver care close to home
- Communicate and work together

Accountability and Sustainability

- Strengthen a safe, inclusive, and accountable environment
- Embrace innovation and technology to improve care and organizational performance
- Advance environmental stewardship
- Ensure responsible financial stewardship
- Demonstrate leadership in the broader health care system, advancing the rural health perspective

WDMH Culture

- Recreation Committee
- Commitment Awards
- Long-Service Awards
- Community Spirit



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Thank You to Our Closest Partners

- WDMH Foundation
- WDMH Auxiliary
- WDMH Patient and Family Engagement Committee (PFEC)



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**Thank You
to You!**



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